

# Interstate Telcom Consulting, Inc.

Independent Telecommunications Consultants

Received & Inspected

JUN 27 2014

FCC Mail Room

June 26, 2014

Ms. Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12<sup>th</sup> Street SW Washington, DC 20554

Mr. Jeff Richter PSC -Wisconsin PO Box 7854 Madison, WI 53707

Re: WC Docket No. 10-90, 11-42 and 14-58: Form 481 - Annual Reporting Requirements for High-Cost and Low Income Recipients

Pursuant to Section 54.313 and 54.422 of the Federal Communications Commission's rules, enclosed is a redacted version of Form 481 Annual Reporting Requirements and Certifications for Wittenberg Telephone Company, Study Area Code 330973. Wittenberg Telephone Company is a state-designated ETC, and as such, is submitting to the Commission information from FCC Form 481. A confidential "Trade Secret" filing of this information was also made under Docket 10-90, 11-42 and 14-58.

Should you have any questions, please contact me via e-mail at <u>roxih@interstatetelcom.com</u> or by phone at 320/848-6641.

Sincerety,

Roxi Hacker

Regulatory Consultant

**Enclosures:** 

Cc: Al Mahnke

No. of Copies rec'd 09 ( List ABCDE

FCC For	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 41 OMB Contro July 2013	ol No. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	330973		
<015>	Study Area Name	WITTENBERG TEL CO		Received & Inspects
<020>	Program Year	2015		
<030>	Contact Name: Person USAC should contact with questions about this data	Roxanne Hacker		JUN 272014
<035>	Contact Telephone Number: Number of the person identified in data line <030>	3208486641 ext.	19400	JUN 27 2014 FCC Mail Room
<039>	Contact Email Address: Email of the person identified in data line <030>	roxih@interstatetel	Lcom.com	
			KW: 1/4	54.313 54.422
				Completion Completion
ANNUA	AL REPORTING FOR ALL CARRIERS			(check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	V
<200>	Outage Reporting (voice)		(complete attached worksheet)	1 1
<210>		o outages to report		111111
<300>	Unfulfilled Service Requests (voice) 0			7 1 1 1 1 1
				277737
<310>	Detail on Attempts (voice)			
			(attach de	escriptive document)
				/ W.
<320>	Unfulfilled Service Requests (broadband) 0			
	2 2 2 2			
<330>	Detail on Attempts (broadband)		(attach o	descriptive document)
				77 T. T. C.
<400>	Number of Complaints per 1,000 customers (voice)	S	th.	
<410>	Fixed 0.0			1
<420> <430>	Mobile 0.0  Number of Complaints per 1,000 customers (broad	hand)		
<440>	Fixed 0.0	3		
<450>	Mobile 0.0			
<500>	Service Quality Standards & Consumer Protection R	tules Compliance	(check to indicate certification)	
	330973WI510Wittenberg.pdf			
<510>			(attached descriptive document)	
2C005	Eurotion plitu in Emergency Situations	Links		
<000>	Functionality in Emergency Situations 330973WI610Wittenberg.pdf		(check to indicate certification)	
			(attached descriptive document)	
~1222n			ottatives descriptive documenty	
<610>	1			
<700>	Company Price Offerings (voice)		(complete attached worksheet)	
<710>	Company Price Offerings (broadband)		(complete attached worksheet)	
<800>	Operating Companies and Affiliates	65	(complete attached worksheet)	- Common
	Tribal Land Offerings (Y/N)?  Voice Services Rate Comparability	(if	yes, complete attached worksheet) (check to indicate certification)	
10002	330973WI1010Wittenberg.pdf	-		part and the same
			1	
<1010>	•		(attach descriptive document)	
			_	
<1100>	Terrestrial Backhaul (Y/N)?	(i)	f not, check to indicate certification)	
<1110>			(complete attached worksheet)	
<1200>	Terms and Condition for Lifeline Customers	127W	(complete attached worksheet)	
	Price Cap Carriers, Proceed to Price Cap Additional		7535 705	
2000>	Including Rate-of-Return Carriers affiliated with Pr	ice Cap Local Exchange		ATTIE
2000>			(check to indicate certification) (complete attached worksheet)	
	Rate of Return Carriers, Proceed to ROR Additional	<b>Documentation Work</b>		
3000>	A SECOND SECURITION OF THE SECOND SECURITION OF THE SECOND		(check to indicate certification)	
<3005>			(complete attached worksheet)	1 111111

100) Service Quality Improvement Reporting Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330973	
<015>	Study Area Name	WITTENBERG TEL CO	1 3 m 5 m 5 m 5 m 5 m 5 m 5 m 5 m 5 m 5 m
<020>	Program Year	2015	-
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com	
<110>	Has your company received its ETC certification from the FCC?	(yes / no ) O O	
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no ) O O	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	330973WII10Wittenberg.pdf	19
	Please check these boxes below to confirm that the attached documents(s), on lit 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.		Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets		
<114>	Report how much universal service (USF) support was received		
<115>	How (USF) was used to improve service quality		
	How (USF)was used to improve service coverage		
<116>			
<116> <117>	How (USF) was used to improve service capacity		

(200) Service Outage Reporting (Voice)		0.00
Data Collection Form		

<220>

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	330973
<015>	Study Area Name	WITTENBERG TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
											922009 T
											33333

FREE FLAT VILLE	ce Offerings including Voice Rate Data lection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 306 July 2013	50-0819
<010>	Study Area Code	330973	
<015>	Study Area Name	WITTENBERG TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com	
<701>	Residential Local Service Charge Effective Date 1/1/2014		
<702>	Single State-wide Residential Local Service Charge		

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
State	Exchange (ILLE)	SAC (CETC)	nate type	Service nate	State Subscriber Line Charge	State Oniversal Service rec	Service Charge	Total per line nates and 1
			,					
				1				
	***		37:3					
				S00.0	tached worksheet			
				See a	Mached Worksheet			
		11111						
-								
							10,112	
			-					

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	330973
<015>	Study Area Name	WITTENBERG TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken Whe Limit Reached (selec
	× × × × × × × × × × × × × × × × × × ×							
			- See attac worksheet -	ned			***************************************	***
							V	

	perating Companies Election Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330973		
<015>	Study Area Name	WITTENBERG TI	IL CO	
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacke	er .	
<035>	Contact Telephone Number - Number of person identified in data line			
<039>	Contact Email Address - Email Address of person identified in data line		tatetelcom.com	
<810>	Reporting Carrier Wittenberg Telephone Company			
<811>	Holding Company			
<812>	Operating Company Wittenberg Telephone Company			
<813>	<a1></a1>		<a2></a2>	<b>433</b> >
	Affiliates		SAC	Doing Business As Company or Brand Designation
0				
10		See att	ched worksh	et
18 09		See att	ached worksho	et
18 03 03 03		See att	ached worksho	et
10 20 20 20 20		See att	ached worksho	et
18 23 23 23 23 23 23 24 24 24 25 26 26 26 26 26 26 26 26 26 26 26 26 26		See att	ached worksho	eet
20 20 20 20 20 21 21 21 22 23 24 24 24 25 26 26 26 26 26 26 26 26 26 26 26 26 26		See att	ached worksho	et
20 20 20 20 20 20 20 20 20 20 20 20 20 2		See att	ached worksho	et
30 30 30 30 30 30 30 30 30 30 30 30 30 3		See att	ached worksho	et
99 99 99 99 90 90 90 90 90 90 90 90 90 9		See att	ached worksho	eet
9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9		See att	ached worksho	eet
9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9		See att	ached worksho	eet
9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9		See att	ached worksho	eet
9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9		See att	ached worksho	eet
99 99 99 99 99 99 99 99 99 99 99 99 99		See att	ached worksho	eet
9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9		See att	ached worksho	eet
9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9		See att	ached worksho	eet

## (900) Tribal Lands Reporting FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 **Data Collection Form** July 2013 <010> Study Area Code 330973 WITTENBERG TEL CO <015> Study Area Name <020> Program Year 2015 Contact Name - Person USAC should contact regarding this data <030> Roxanne Hacker 3208486641 ext. <035> Contact Telephone Number - Number of person identified in data line <030> <039> Contact Email Address - Email Address of person identified in data line <030> roxih@interstatetelcom.com Ho-Chunk Nation PO Box 667 <910> Tribal Land(s) on which ETC Serves Black River Falls, WI 54615 330973WI900Wittenberg.pdf <920> Tribal Government Engagement Obligation Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes,No,	
NA)	1
NA	
NA	1

(1100) No Terrestrial Backhaul Reporting Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330973	
<015>	Study Area Name	WITTENBERG TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com	
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)		
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)		

Lifeline	erms and Condition for Lifeline Customers lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330973
<015>	Study Area Name	WITTENBERG TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com
<1210>		10973WI1210Wittenberg.pdf
	<u>-</u>	Name of Attached Document
<1220>	Link to Public Website	
or the we	theck these boxes below to confirm that the attached document(s), on line 1210, ebsite listed, on line 1220, contains the required information pursuant to E(a)(2) annual reporting for ETCs receiving low-income support, carriers must report:	*
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

	rice Cap Carrier Additional Documentation lection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013
<010>	Study Area Code	330973	V
<015>	Study Area Name	WITTENBERG TEL CO	
<020>	Program Year	2015	10000000000000000000000000000000000000
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.	- macron o
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com	
CHECK ti	he boxes below to note compliance as a recipient of Incremental Connect Ameri support as set forth in 47 CFR § 54.313(b),(c),(d),(e	그렇게 하는 어디 있다. 아일 중 하게 되었습니다. 나는 아이들은 아무리에서 그렇다 그리다 하나를 내려가 했다.	gh Cost support to offset access charge reductions, and Connect America Phase II the documents attached below is accurate.
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))		
\$75.FR	3 - 1 - 1 - 1		_
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}		
<2016>	Certification Support Used to Build Broadband		
	Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2017>	3rd year Broadband Service Certification		
<2018>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached document(s), on I pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providing preceding calendar year.	shall provide the number, names, and	
<2021>	Interim Progress Community Anchor Institutions	Name of A	

	ite Of Return Carrier Additional Documentation ection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819
	and the second of the second o	July 2013
<010>	Study Area Code	330973
<015>	Study Area Name	WITTENBERG TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>	Roxanne Hacker 3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com
CHECK ti		nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 4 to information reported on this form and in the documents attached below is accurate.
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))	Name of Attached Document Listing Required Information
(3011)	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addreproviding access to broadband service in the preceding calendar year.	
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	
	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No)
Please	check these boxes to confirm that the attached document(s), on line 3017	7, contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows  330973WI3000Wittenberg.pdf
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, Is your company audited?	(Yes/No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	
(3019)	Either a copy of their audited financial statement; or (2) a financial report $$ in a fe	ormat comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of C	ash Flows
(3021)	Management letter issued by the independent certified public accountant that	performed the company's financial audit.
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications	
	Borrowers,	
(3023)	Underlying information subjected to a review by an independent certified public accountant	
(3024) (3025)	Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, Income Statement and Statement of Comment of Comm	ash Flows
(3026)	Attach the worksheet listing required information	

11-14-15 (11-15-15-15-15-15-15-15-15-15-15-15-15-1	tion - Reporting Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 306 July 2013	0-0819
<010>	Study Area Code	330973	
<015>	Study Area Name	WITTENBERG TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.	
<030>	Contact Email Address - Email Address of person identified in data line <030>	rovih@interctatetel.com.com	

## TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Filing Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330973
<015>	Study Area Name	WITTENBERG TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

## TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) ITCI	is authorized to submit the information reported on b	ehalf of the reporting carrier.
	ities include ensuring the accuracy of the annual data reporting requirement	s provided to the authorized
agent; and, to the best of my knowledge, the reports and data provide	d to the authorized agent is accurate.	
Name of Authorized Agent: ITCI	12 11 11 11 11 11 11 11 11 11 11 11 11 1	
Name of Reporting Carrier: WITTENBERG TEL CO		
Signature of Authorized Officer: CERTIFIED ONLINE	Date:	06/25/2014
Printed name of Authorized Officer: Allen Mahnke		
Title or position of Authorized Officer: CEO		
Telephone number of Authorized Officer: 7152532111 ext.		
Study Area Code of Reporting Carrier: 330973	Filing Due Date for this form: 07/01/2014	

## TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for C	.AF or LI Recipients on Behalf of Reporting Carrier
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for univer the data reported herein based on data provided by the reporting carrier; and, to the best of my knowl	
Name of Reporting Carrier: WITTENBERG TEL CO	
Name of Authorized Agent or Employee of Agent: ITCI	
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: 06/25/2014
Printed name of Authorized Agent or Employee of Agent: Roxi Hacker	
Title or position of Authorized Agent or Employee of Agent Regulatory Consultant	
Telephone number of Authorized Agent or Employee of Agent: 3208486641 ext.	
Study Area Code of Reporting Carrier: 330973 Filing Due Date for this f	orm: 07/01/2014

Attachments

# **REDACTED - FOR PUBLIC INSPECTION**

# REDACTED:

Wittenberg Telephone Company
Five Year Quality of Service Plan
2015-2019

SAC: 330973 State: Wisconsin

Wittenberg Telephone Company

Form 481 Line No.: 510 Compliance with Service Quality Standards and Consumer Protection

As required by the Wisconsin Public Service Commission (PSC) Chapter 165 Rules, the local services provided by Wittenberg Telephone Company are provided under internal company operating procedures and publically available tariffs which are in compliance with applicable Wisconsin PSC orders and rules including:

# WI Chapter PSC 165 STANDARDS FOR TELECOMMUNICATIONS SERVICE

165.010	General.	165.065	Emergency operation.
165.020	Definitions.	165.066	Protection of utility facilities.
165.031	Retention of records.	165.067	Interference with public service
165.032	Schedules to be filed with the		structures.
	commission.	165.070	Provision for testing.
165.033	Exchange area boundaries.	165.071	Meter and recording equipment test
165.034	Utility accidents and interruptions.		facilities.
165.040	Meter reading records.	165.072	Accuracy requirements.
165.041	Meter reading interval.	165.073	Initial test.
165.042	Billing recording equipment.	165.074	As-found tests.
165.043	Information available to customers.	165.075	Routine tests.
165.050	Customer billing.	165.076	Request tests.
165.051	Deposits.	165.077	Referee tests.
165.052	Disconnection and refusal of service.	165.078	Test records.
165.0525	Deferred payment agreement.	165.082	Traffic and operator rules.
165.053	Customer complaints.	165.083	Answering time objectives.
165.0535	Dispute procedures.	165.084	Dial service objectives.
165.054	Held applications.	165.085	Interoffice trunks.
165.055	Directories.	165.086	Transmission requirements.
165.060	Construction.	165.087	Minimum transmission objectives.
165.061	Maintenance of plant and equipment.	165.088	Public telephone service.
165.062	Line fills.	165.089	Interruptions of service.
165.063	Central office equipment.	165.090	Protective measures.
165.064	Interconnection service standards.	165.091	Safety program.

SAC: 330973 State: Wisconsin

Wittenberg Telephone Company

Form 481 Line No: 610 Description of Functionality in Emergency Situations

Wittenberg Telephone Company pursuant to Wisconsin Public Service Commission rule "165.065 Emergency Operation" has:

- Established reasonable provisions to meet emergencies resulting from national security
  requirements, failures of lighting or power service, sudden and prolonged increases in traffic,
  illness or personnel, or from fire, storm, or similar emergencies. These provisions meet or
  exceed the rule requirement to provide:
  - Back up battery service in each central office.
  - Mobile power units that can be delivered on short notice and can be readily connected in offices without installed emergency power facilities.
- Informed employees as to procedures to be followed in the event of an emergency in order to
  prevent or mitigate interruption or impairment of telecommunications service, including
  rerouting of traffic around damaged facilities and the deployment of emergency power.

A-2000000000000000000000000000000000000	lection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code	330973	
<015>	Study Area Name	WITTENBERG TEL CO	
<020>	Program Year	2015	*
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com	
<701>	Residential Local Service Charge Effective Date 1/1/2014		

<703>

<702> Single State-wide Residential Local Service Charge

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
WI	715-454 Elderon		FR	14.5	0.0	0.53	0.0	15.03
WI	715-253 Wittenberg		FR	14.5	0.0	0.53	0.0	15.03
	Tri and tri				10.00			

<010>	Study Area Code	330973
<015>	Study Area Name	WITTENBERG TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
WI	715-454 Elderon	39.95	0.0	39.95	3.0	1.0	0.0	Other, Unlimited Data - Usage Allowa
WI	715-454 Elderon	59.95	0.0	59.95	5.0	1.0	0.0	Other, Unlimited Data - Usage Allowa n/a
WI	715-454 Elderon	79.95	0.0	79.95	7.0	1.0	0.0	Other, Unlimited Data - Usage Allowa
WI	715-454 Elderon	124.95	0.0	124.95	10.0	1.0	0.0	Other, Unlimited Data - Usage Allowa n/a
WI	715-253 Wittenberg	39.95	0.0	39.95	3.0	1.0	0.0	Other, Unlimited Data - Usage Allowa n/a
WI	715-253 Wittenberg	59.95	0.0	59.95	5.0	1.0	0.0	Other, Unlimited Data - Usage Allowa
WI	715-253 Wittenberg	79.95	0.0	79.95	7.0	1.0	0.0	Other, Unlimited Data - Usage Allowa n/a
WI	715-253 Wittenberg	124.95	0.0	124.95	10.0	1.0	0.0	Other, Unlimited Data - Usage Allowa n/a

Chicago, Company	erating Companies ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-081 July 2013			
<010>	Study Area Code	330973				
<015>	Study Area Name	WITTENBERG TEL CO 2015				
<020>	Program Year					
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker				
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.				
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com				
<810>	Reporting Carrier Wittenberg Telephone Company		*			
<811>	Holding Company					
<812>	Operating Company Wittenberg Telephone Company					
	Affiliates Wittenberg Cable TV Company, Inc.	SAC	Doing Business As Company or Brand Designation  Wittenberg CATV			
	WW Systems, LLC		WW Systems, LLC			
	WW Systems, Dic		WW Systems, DDC			
,						
3						
7						
9						

Wittenberg Telephone Company sent out a correspondence letter based on the FCC's Reform Order obligations to the tribal government in the area we serve, that letter is attached. The letter was addressed to contacts as provided by the National Congress of American Indian's Tribal Directory. Wittenberg Telephone Company did not receive any response from the Ho-Chunk Nation Tribe in our area.

## Tribal Engagement - for ETCs that serve Tribal Lands

Obligations in the FCC's USF/ICC Reform Order

## Requirements:

- 1. Needs Assessment and Deployment Planning- focus on Tribal anchor institutions
  - a. <u>Tribe responsibility</u>: Assessment of Tribes communication needs-specific communication goals, needs, priorities and uses. Identify community or anchor institutions that are central to deployment and consider economic factors/opportunities that would make a business case for deployment.
  - ETC responsibility: Articulate deployment priorities, process to determine these priorities and initial plans for deployment on Tribal lands, including timelines and prioritizing factors.
- 2. Feasibility and sustainability planning
  - a. Tribal government leaders and providers should be able to coordinate the feasibility and sustainability planning, by discussing specific challenges (rugged/remote terrain, poverty levels, sustainability) and additional resources that may be available to the tribal land (government programs that support infrastructure deployment or other business ventures).
- 3. Marketing services (in culturally sensitive manner)
  - a. Providers must report on their efforts to ensure that services on Tribal lands are marketed in a way that relates to the community, resonates with the consumers and stimulates adoption.
- 4. Rights of way processes, land use permitting, facilities siting, environmental and cultural preservation review processes
  - a. Both Tribal governments and providers should discuss the relevant rights of way and other permitting and review processes (including those set forth by the U.S. Department of Interior's Bureau of Indian Affairs (BIA)). Tribal governments should provide a comprehensive list of these processes and providers should provide documentation of all processes with which they currently comply.
- 5. Compliance with Tribal business and licensing requirements
  - a. Tribal governments should provide a comprehensive list of all requirements applicable to the provision of communications services.
  - ETCs should provide current evidence of compliance with any Tribal business practice license, if any.

# WITTENBERG TELEPHONE COMPANY 104 W. Walker Street P.O. Box 160 Wittenberg WI 54499

October 30, 2013

Ho-Chunk Nation Jon Greendeer PO Box 667 Black River Falls, WI 54615

Re: FCC Order 11-161, DA 12-1165 Tribal Land Engagement.

Dear Jon:

Wittenberg Telephone Company serves the Ho-Chunk Nation tribal area with phone and internet service. I am writing you today to initiate conversation with your Tribal government and leaders to discuss any and all options to better serve your lands with high speed technology. Specifically, I would like to discuss your specific communications goals, needs and priorities. We offer services to you today, and would like to initiate a conversation to see if there is anything we can do to assist you with further needs.

Please contact me at your convenience:

Allen Mahnke 104 W. Walker Street PO Box 160 Wittenberg, WI 54499 715-253-2112 mahnke@witternbergnet.net

Sincerely, Alley Walne

Allen Mahnke

Vice President & CEO

Wittenberg Telephone Company

## LINE 1010 - VOICE SERVICES RATE COMPARABILITY

The Wireline Competition Bureau's most recent reasonable comparability benchmark for voice services is \$46.96, which includes the federal subscriber line charge ("SLC").

In the exchange of Elderon served by the Wittenberg Telephone Company, the single-line residential local rate, including any mandatory extended area service charge, is \$14.50. When the federal SLC (\$6.50) and other state fees are included, the rate becomes \$21.81.

In the exchange of Wittenberg served by the Wittenberg Telephone Company, the single-line residential local rate, including any mandatory extended area service charge, is \$14.50. When the federal SLC (\$6.50) and other state fees are included, the rate becomes \$21.93.

Therefore, the Company's pricing of fixed voice services is less than the reasonable comparability benchmark of \$46.96.

SAC: 330973 State: Wisconsin

Wittenberg Telephone Company

Form 481 Line No.: 1210 Terms and Conditions of Voice Telephony Lifeline

 Wittenberg Telephone Company offers Lifeline Service credit according to basic service requirements listed in Wisconsin Administrative Code 160.03 and 160.04:

### PSC 160.03 Essential telecommunications services.

- 1) Each local exchange service provider shall make available to all its customers at affordable prices all essential telecommunications services.
- 2) "Essential telecommunications services" means all the following:
  - (a) Single-party voice-grade service with:
    - 1. Line quality capable of facsimile transmission.
    - 2. Line quality capable of data transmission as specified in s.PSC 160.031.
    - 3. Dual-tone multi-frequency touch tone and rotary pulse dialing operability.
    - Access to emergency services numbers and 9-1-1 operability where requested by local authorities.
    - Equal access to interlata interexchange carriers subject to federal communications commission orders and rules.
    - **6.** Equal access to intralata interexchange carriers pursuant to schedules, terms and conditions imposed by commission orders and rules.
    - 7. Single party revertive calling, if 2 or more pieces of customer premises equipment can be simultaneously active on the line or channel being used by the customer.
    - **8.** A reasonably adequate number of calls within a reasonably adequate local calling area as defined by the commission.
    - Connectivity with all public toll, local, wireline and wireless networks, and with various internet service providers.
    - Telecommunications relay service to facilitate communication between teletypewriter users and non-teletypewriter users.
    - 11. Access to operator service.
    - 12. Access to directory assistance.
    - **13.** Toll blocking, 900 and 976 number blocking and extended community calling blocking options as specified in s.PSC 160.04.
    - **14.** Intercept and announcements for vacant, changed, suspended and disconnected numbers in oral and TTY-readable formats.
    - 15. A directory listing with the option for non-listed and non-published service.
      - (b) Annual distribution of a local telephone directory in accordance with s.PSC 165,955.
      - (c) Timely repair.

### PSC 160.04 Toll blocking.

(1) BLOCKING OBLIGATIONS. Every local exchange service provider in the state shall offer the capability to block all long distance calls and, separately, the capability to block 900 and 976 number calls and the capability to block extended community calling unless a timely waiver has been granted to the local exchange service provider by the commission.